

Check-In With Our Quick & Easy-To-Use Kiosk



the patient's choice™
clearwave

Our Ridge Lake location now offers the Clearwave digital patient check-in system.

With Clearwave, patients will now be able to know first hand their healthcare options when it comes to insurance/benefits, eligibility, payment options and their own specific payer rules and requirements. Using the Clearwave registration station, patients can quickly check-in, pay their co-pay, sign forms and update any information required.

Our Visual Clinic Lobby Monitor Will Keep You Informed At All Times



Your patient experience is our priority. To ensure smooth and efficient patient care we use the visual clinic (VC) patient tracking system. It monitors and communicates patient readiness and status at every step in the surgical process. We also use VC to keep your loved ones up to date on your progress with privacy-protected lobby status screens and optional automated text message updates.

**Need Assistance? Contact Us At:
(901) 820-2363**

Eye Care Surgery Center of Memphis and Ridge Lake Surgery Center of Memphis are AAAHC Accredited.

Ambulatory Surgery Centers



LOCATIONS

- | | |
|---|---|
| 1 | 2 |
| 5350 Poplar Ave.
Suite 900 • Memphis, TN 38119
(901) 820-2363 | 825 Ridge Lake Blvd.
Memphis, TN 38120
(901) 820-2363 |
| 3 | 4 |
| 7600 Airways Blvd.
Southaven, MS 38671
(901) 820-2363 | 6946 Crumpler Blvd.
Olive Branch, MS 38654
(901) 820-2363 |

eyespecialtygroup.com

Your Procedure Is Scheduled For:

DATE	TIME	PHYSICIAN
LOCATION		

A member of the staff will call you 24 - 48 hours prior to your surgery date to verify your arrival time and give detailed instructions.




825
Ridge Lake Blvd.
Memphis, TN
38120


5350
Poplar Ave.
Memphis, TN
38119


7600
Airways Blvd.
Southaven, MS
38671


6946
Crumpler Blvd.
Olive Branch, MS
38654



Our surgery centers were developed to offer a convenient and low-cost alternative for quality surgical care.

Your Outpatient Surgical Procedure Guide




Pre-op, Day-of-Surgery & Post-op Instructions

Pre-op Instructions

A staff member will call you before the day of your surgery. The following information will be confirmed:

- 1 Arrival time for your surgery and make sure you know where to arrive.
- 2 Review your medications and give any specific instructions about those medications.
- 3 Review your medical history and answer any question you may have about your surgery.
- 4 Review confirmation of insurance coverage and your financial responsibilities for surgery.
- 5 If you have not heard from a member of our staff by 2:00 pm on the day prior to your surgery, please call us at: **(901) 828-2663** immediately.

 **Do**  **Don't** **The night before your surgery:**



-  Please get a good night's rest.
-  **NO** alcohol, coffee, and minimal smoking.
-  **DO NOT** eat or drink after midnight unless given special instructions during your pre-operative phone call. This includes gum, mints, hard candy, coffee and/or tobacco products.




Day Of Your Surgery

 **Do**  **Don't** **Please follow before your surgery:**





-  **DO NOT** eat or drink anything unless you have been given special instructions otherwise.
 -  **DO NOT** wear jewelry or watches and leave valuables at home.
 -  **DO NOT** wear any make-up or lotion.
 -  **DO NOT** wear contact lenses.
 -  **DO NOT** bring your medications.
 -  **DO** bring a list of your medications.
 -  **DO** bring your inhalers if you use them.
 -  **DO** wear comfortable clothing that will not bind the sight of your surgery. If available, a button-up shirt is nice to prevent having to pull your shirt off over any dressing or eye shield.
 -  **DO** remember to bring a responsible adult (18+) to accompany you and stay until your surgery is complete.
 -  **DO** expect your visit to last 2-4 hours from check-in to discharge.
- A member of the anesthesia staff will discuss the procedure with you and answer any questions you may have. Your surgeon will be available to answer any additional questions you may have.*

Post-op Instructions

 **Do**  **Don't** **You will receive a copy of your discharge instructions and relevant paperwork.**

-  You may eat or drink after surgery unless otherwise specified by the nurse, physician or medical staff.
-  A responsible adult needs to remain with you for 24 hours after your surgery.
-  **DO NOT** drive until your physician clears you to do so.

When you get home:

-  Patients may experience minor after-effects following anesthesia, such as drowsiness, muscle aches, sore throat, headaches, or dizziness. Nausea may also be present, but vomiting is less common. Side effects decline rapidly in hours following surgery, but could take a few days before they are gone completely.
-  Please use your discharge instructions as a resource for activity requirements after your surgery. Your surgeon will discuss with you when you can return to work.
-  Rest and take it easy.
-  Drink plenty of fluids.

AFTER HOURS PHONE NUMBER
(901) 828-2663